

CUSTOMER SERVICE REPRESENTATIVE - CASHIER (40 Positions)

The Toronto Caribbean Carnival has an immediate need to hire great people with engaging personalities, who are enthusiastic about delivering an extraordinary customer experience that keeps our customers coming back.

Cashier Key Responsibilities

- Greet customers with a warm, welcoming approach while delivering friendly and professional service.
- Manage various payment methods including cash, debit, and credit cards.
- Accurately scan and process customer purchases using the point-of-sale (POS) terminals.
- Issue receipts, or refunds, per organizational policies.
- Balance cash drawers and ensure transactions are recorded accurately.
- Assist customers by answering basic product inquiries.
- Report pricing discrepancies, system issues, or customer concerns to supervisors.
- Follow all company policies related to cash handling, loss prevention, and area safety.

Qualifications

- You must be at least 18 years old.
- Flexible availability, including evenings, weekends, and holidays.
- Strong customer service and communication skills.
- Basic math skills and attention to detail.
- Previous cashier or retail experience.

Preferred Skills

- Ability to remain calm and professional in high-energy environments.
- Strong teamwork and critical thinking skills.
- Experience working at large public events or festivals.
- Smart Serve certified an asset.
- Ability to work in a fast-paced environment.
- Ability to stand for extended periods and perform light lifting if needed.